



**Position:** Rental Equipment Detailer  
**Department:** Service  
**Reports To:** Sales Manager  
**Supervises:** None  
**Job Group:** Laborers and helpers  
**Exempt or Non-Exempt:** Non-Exempt

**Job Description:**

This individual will be responsible for the effective washing, detailing, and prepping of equipment for delivery of machinery and components at high levels of quality. Their work must be completed in a safe, professional and timely manner.

At RDO Equipment Co., we make decisions thoughtfully, balancing the impact on each of our stakeholders, and enact those decisions according to each of our core values. In this way, we find purpose in our work and pride in our purpose.

**Specific Duties Include:**

- Clean, wash, and detail company and customer equipment using approved cleaning methods, chemicals, and high-pressure washing equipment.
- Prepare machinery and components for delivery, rental, sale, demo, or service, ensuring equipment is presented in customer-ready condition.
- Safely operate, move, stage, and park equipment in shop, yard, and wash bay areas in accordance with company safety standards.
- Conduct basic visual inspections of equipment during cleaning and report damage, leaks, or concerns to management or service technicians.
- Support the sales department by assisting with equipment flow, turnaround timing, and general shop or yard housekeeping as needed.
- Maintain cleanliness, organization, and safety of the wash bay, tools, and surrounding work areas.
- Properly document completed work and follow established work order or tracking processes.
- Follow all safety rules, environmental guidelines, and company policies, including PPE and chemical handling requirements.
- Conduct oneself in a professional manner with customers, coworkers, and the community to reflect positively on RDO Equipment Co.
- Participate in company training, meetings, and communication initiatives.
- Perform other duties as assigned to support business operations.

**Job Requirements:**

- Demonstrates strong customer service skills to effectively assist and support customers.
- Possesses clear and professional oral and written communication skills.

- Strong attention to detail and pride in quality workmanship.
- Ability to work safely in wet, muddy, greasy, and outdoor environments.
- Valid driver’s license and ability to operate company vehicles or equipment safely.
- Positive attitude, reliability, and ability to work independently or as part of a team.
- Candidates must have valid work authorization and be able to work in the U.S. without company sponsorship.

EOE/M/F/Disabled/Veteran

**Essential Job Functions:**

<b>Activity</b>	<b>Never</b>	<b>Occasionally</b>	<b>Frequently</b>	<b>Constantly</b>
Hours Per Day	0 Hours	Up to 3 hours per day	3-6 hours per day	6-8+ hours
Sitting		X		
Walking				X
Standing				X
Bending (neck)				X
Bending (waist)				X
Squatting				X
Climbing				X
Kneeling			X	
Crawling		X		
Twisting (neck)				X
Twisting (waist)				X
Hand Use: Dominant Hand Right___ Left___				X
Is repetitive use of hand required?				X
Simple Grasping				X
Power Grasping		X		
Fine Manipulation		X		
Pushing/Pulling		X		
Reaching (above shoulder level)		X		
Reaching (below shoulder level)		X		
<b>Lifting:</b>				
0-10 lbs.			X	
11-25 lbs.			X	
26-50 lbs.		X		
51-75 lbs.		X		
76-100 lbs.	X			
<b>Carrying:</b>				
0-10 lbs.			X	
11-25 lbs.			X	

26-50 lbs.		X		
51-75 lbs.		X		
76-100 lbs.	X			
Driving cars, trucks, forklifts, other equipment		X		