



Position: Line Bore Specialist

Department: Service

Reports To: Service Manager

Supervises: N/A

Job Group: Skilled Crafts

Exempt or Non-Exempt: Non-Exempt

Job Description:

This individual will operate a mobile service vehicle and travel to customer locations as well as in the shop to perform machinery repairs as required. These repairs will consist of, but are not limited to disassembly and reconditioning of components back to manufacturer specification. This individual must be able to perform quality work as efficiently and profitable as possible, work overtime and weekends on occasion.

At RDO Equipment Co., we make decisions thoughtfully, balancing the impact on each of our stakeholders, and enact those decisions according to each of our core values. In this way, we find purpose in our work and pride in our purpose.

Specific Duties Include:

- Repair and recondition machine components in order to restore them to manufacturer specifications
- Maintain a clean work area, as well as care for all shop tools, machines, and equipment.
- Identify and communicate solutions for customer service opportunities in the dealership's area of responsibility
- Maintain technical and product knowledge on all equipment sold within the dealerships area of responsibility.
- Follow all safety rules and regulations while performing work assignments and adhere to all policies and procedures as specified in company manuals and as directed in the employee handbook.
- Conduct self in the presence of customers and community so as to present a professional image of RDO Equipment Co.
- Proactively seek and participate in available company-sponsored training, in an effort to develop and advance knowledge base and skill set.
- Participate in all company/location driven communication efforts, including open book meetings, huddles, department meetings and other related efforts.
- Maintain a positive and professional working relationship with peers, management, and support resources, with a constant commitment to teamwork and exemplary customer service.
- Perform all other duties as assigned by management in a professional and efficient manner.

Job Requirements:

- Preferred experience as a machinist, with a strong foundation in mechanical aptitude.
- Proficient in computer systems and related technologies used in machining and operations.
- Demonstrated attention to detail, with the ability to produce accurate, high-quality work.
- Excellent oral and written communication skills, along with a strong commitment to customer service.
- Certification in welding is preferred but not required.
- Must possess a current and valid driver’s license in accordance with company policy.
- Candidates must have valid work authorization and be able to work in the U.S. without company sponsorship.

EOE/M/F/Disabled/Veteran

Essential Job Functions:

Activity	Never	Occasionally	Frequently	Constantly
Hours Per Day	0 Hours	Up to 3 hours per day	3-6 hours per day	6-8+ hours
Sitting			X	
Walking		X		
Standing		X		
Bending (neck)		X		
Bending (waist)		X		
Squatting		X		
Climbing		X		
Kneeling		X		
Crawling		X		
Twisting (neck)		X		
Twisting (waist)		X		
Hand Use: Dominant Hand Right ___ Left ___				
Is repetitive use of hand required?			X	
Simple Grasping			X	
Power Grasping			X	
Fine Manipulation		X		
Pushing/Pulling		X		
Reaching (above shoulder level)		X		
Reaching (below shoulder level)		X		
Lifting:				
0-10 lbs.		X		

11-25 lbs.		X		
26-50 lbs.		X		
51-75 lbs.		X		
76-100 lbs.	X			
Carrying:				
0-10 lbs.		X		
11-25 lbs.		X		
26-50 lbs.		X		
51-75 lbs.		X		
76-100 lbs.	X			
Driving cars, trucks, forklifts, other equipment?			X	