



<b>Position:</b>	Installer (Seasonal)
<b>Department:</b>	Service
<b>Reports To:</b>	Service Manager
<b>Supervises:</b>	None
<b>Job Group:</b>	Laborer
<b>Exempt or Non-Exempt:</b>	Non-Exempt

**Job Description:**

This individual will be responsible for the effective repair of irrigation systems at high levels of quality. Their work must be completed in a safe, professional and timely manner. Based upon their level of expertise, the Installer may work under direct supervision. This role is a seasonal position.

At MVI, we make decisions thoughtfully, balancing the impact on each of our stakeholders, and enact those decisions according to each of our core values. In this way, we find purpose in our work and pride in our purpose.

**Specific Duties Include:**

- Perform in-field equipment assessments and repairs as required.
- Serve as an in-field representative for the store to provide service solutions and enhance customer satisfaction.
- Diagnose, inspect, recondition, repair, assemble, and service irrigation systems as assigned by the supervisor.
- Document machine information and completed repairs on work order, including parts used.
- Maintain a clean work area, as well as care for all shop tools, machines, and equipment.
- Identify and communicate solutions for customer service opportunities in the store's area of responsibility
- Maintain technical and product knowledge on all equipment sold within the dealerships area of responsibility.
- Follow all safety rules and regulations while performing work assignments and adhere to all policies and procedures as specified in company manuals and as directed in the employee handbook.
- Conduct self in the presence of customers and community so as to present a professional image of MVI.
- Proactively seek and participate in available company-sponsored training, in an effort to develop and advance knowledge base and skill set.
- Participate in all company/location driven communication efforts, including open book meetings, huddles, department meetings and other related efforts.
- Maintain a positive and professional working relationship with peers, management, and support resources, with a constant commitment to teamwork and exemplary customer service.
- Perform all other duties as assigned by management in a professional and efficient manner.

**Job Requirements:**

- Mechanical skills preferred
- Forklift and construction equipment operating experience preferred
- Computer skills
- Customer service skills
- Ability to assemble and perform maintenance functions
- Strong oral and written communication skills
- Current and valid driver's license as outlined in company policy manual
- 20-30% travel required Candidates must have valid work authorization and be able to work in the U.S. without company sponsorship.

**Essential Job Functions:**

<b>Activity</b>	<b>Never</b>	<b>Occasionally</b>	<b>Frequently</b>	<b>Constantly</b>
Hours Per Day	0 Hours	Up to 3 hours per day	3-6 hours per day	6-8+ hours
Sitting			X	
Walking		X		
Standing		X		
Bending (neck)		X		
Bending (waist)		X		
Squatting		X		
Climbing		X		
Kneeling		X		
Crawling		X		
Twisting (neck)		X		
Twisting (waist)		X		
Hand Use: Dominant Hand Right ___ Left ___				
Is repetitive use of hand required?			X	
Simple Grasping			X	
Power Grasping			X	
Fine Manipulation		X		
Pushing/Pulling		X		
Reaching (above shoulder level)		X		
Reaching (below shoulder level)		X		
<b>Lifting:</b>				
0-10 lbs.		X		
11-25 lbs.		X		
26-50 lbs.		X		
51-75 lbs.		X		

76-100 lbs.		X		
<b>Carrying:</b>				
0-10 lbs.		X		
11-25 lbs.		X		
26-50 lbs.		X		
51-75 lbs.		X		
76-100 lbs.		X		
Driving cars, trucks, forklifts, other equipment?			X	